

Constructing a Governance, Risk and Compliance Program from the Ground Up

This behavioral healthcare organization is a leading young adult mental health program provider in the U.S. In 2018, this cloud-first organization decided to focus their security efforts around the end user: What apps are they using? What are the associated risks to the business and to their patients? Continue reading to understand how they accomplished...



**CYBERSECURITY
PROGRAM
DASHBOARD**

Assets secured in alignment with industry leading practices

100%

Employees aware of responsibilities to help secure the organization

98%

Networks secure to protect most critical assets

100%

Situation

In order to secure their cloud ecosystem, the company needed to build a Governance, Risk and Compliance (GRC) program from the ground up and align to the National Institute of Standards and Technology (NIST) every step of the way.

Challenge

The CIO was new to the company, but not to working with Cloudrise. In his new role at a fairly young organization, he knew he needed to act quickly to ensure utmost security and privacy for their clients. But this wasn't his only responsibility - the CIO needed expertise and resources stat.

Solution

Cloudrise started with building a program charter, developed the company's foundational GRC program, aided in the selection of core technologies, and partnered to provide advisory, implementation, optimization, and managed services to this day.



THE SITUATION

The need for a formalized GRC program and further enablement of technical security solutions was driven by multiple critical findings from a previous risk assessment and a pending merger and acquisition deal.

In order to secure their cloud ecosystem, the company needed to build a GRC program from the ground up and align to NIST, HIPAA, and state privacy standards every step of the way.

The new CIO had experience working with Cloudrise and partnered with us provide agnostic evaluations of technology platforms, build a comprehensive GRC program, develop a roadmap to take them to compliance, and services to augment internal talent and capabilities.

THE SOLUTION

A comprehensive GRC program was designed, aligned to both the NIST framework and HIPAA, PCI and CCPA compliance requirements, and fully deployed – driving to a secure cloud infrastructure.

A risk management framework was built to mitigate risk to key security domains, and core technologies were implemented and integrated to form a secure, scalable ecosystem.

Data Loss Prevention capabilities were deployed, enabling insight into patient data flowing throughout the company's technology ecosystem, and enterprise-wide security policies were established to manage and mitigate risk to their sensitive data.

Ultimately, Cloudrise provides overarching managed services, protecting their data wherever it resides.

THE RESULTS

- ✓ Established a **fully operational GRC program**, driving all people, process, and technology decisions through this framework.
- ✓ **Exceeded expectations for six of the eight core KPIs** and will achieve the remaining as a result of ongoing managed services from Cloudrise.
- ✓ Experienced subject-matter expertise, agnostic assessments of new tech investment decisions, a virtual CISO, and a **team of talent that scales to the needs of the business.**
- ✓ **Reduced risk and potential cost of a compromise/breach.** With that comes confidence their cybersecurity ecosystem is optimized.
- ✓ **With 17 engagements and counting, Cloudrise continues to be the partner of choice.**



THE ULTIMATE TEST

The company acquired another healthcare organization and engaged Cloudrise to assess both technology environments, review policies and procedures, and develop an integration plan. We used the GRC program as a blueprint - and it worked as expected.



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