

# US CISA Directive: Action Required for Ivanti Customers

**CYBERSECURITY &  
INFRASTRUCTURE  
SECURITY AGENCY**



On January 31, 2024, an [emergency directive](#) was issued by the US Department of Cybersecurity and Infrastructure Security Agency (CISA) directing that all instances of Ivanti Connect Secure and Ivanti Policy Secure product solutions are disconnected.

*If you currently have Ivanti (also known as Pulse Secure) implemented in your environment, we recommend you follow the process below and answer the corresponding questions to understand your key next steps:*

1

## Assess the scope and impact of your Ivanti/Pulse Secure deployment

- a. How many devices have Ivanti installed on them?
- b. How much physical and virtual equipment do you have deployed to support Ivanti (e.g., VPN gateways)?
- c. Are your internal applications hosted in on-premise data center(s) and/or public cloud environments (e.g., AWS, Azure, GCP)?
- d. What are the estimated number of applications requiring transition from Ivanti to a new technology for access?
- e. How much longer is your Ivanti contract valid for?

2

## Procure or utilize an existing technology to replace Ivanti

- a. Will the replacement technology need to be used for client to server or server to client traffic?
- b. Do you already have another technology, such as Netskope, that can replace Ivanti?
- c. Will you need to procure a new technology to replace Ivanti?
- d. Do you need to perform a proof-of-concept with a potential replacement technology?

3

## Implement or utilize another technology to replace Ivanti

- a. Do you have an existing team that can perform this implementation? If so, do they have the bandwidth to perform the implementation?
- b. Will your team need support to perform the implementation and transition from Ivanti?

## HOW CLOUDRISE CAN ASSIST

Whether you need a trusted partner to advise on a technology replacement for Ivanti, or need a services provider to deploy, optimize, and ultimately manage your new purchase, we can assist.

As Netskope's services partner with the most certifications, we provide data security professional and managed services tailored to Security Service Edge (SSE), Data Security Posture Management (DSPM), and Cloud Security technologies.

